



MARY BETH KISER CONSULTANT



SUMMARY

Ms. Kiser is the co-founder and a consultant at Kiser Healthcare Solutions, LLC.

She has over 15 years of healthcare industry experience involving quality measurement, program development and implementation, policy analysis, and stakeholder engagement and outreach.

FOCUS AREAS

- ✓ Quality Measurement
- ✓ Health Care Policy
- ✓ Program Design & Implementation
- ✓ Stakeholder Engagement & Education
- ✓ Business & Technical Writing

ACCOMPLISHMENTS PRIOR TO KHS

- For nearly a decade at Booz Allen Hamilton, Ms. Kiser provided general and strategic consulting services to several government and private sector entities on a variety of initiatives involving quality measures and reporting, meaningful use of health IT, and payment reform. Examples include:
 - Development and implementation of CMS programs (e.g., Quality Rating System, State-based Health Insurance Marketplaces, Medicare Part C & D Data Validation), which involved defining and communicating requirements, stakeholder engagement and support, and coordination with CMS groups and other federal agencies
 - Strategic planning for private sector clients seeking to build or refine their quality measurement products based on provisions in HITECH and the Affordable Care Act.
- While at NCQA, Ms. Kiser managed various workstreams that supported NCQA's operations and consulting services for government clients. Examples include:
 - Management of the HEDIS policy and operations team, where she which entailed collaboration with health plans, auditors, and software vendors to effectively specify the measures and data collection procedures, while providing technical assistance to stakeholders.
 - Management of several state contracts to provide data submission services and to develop health plan report cards, all of which involved contract and budget management, data collection and analyses, and content development.
 - Support for the measure development and measure reevaluation processes, which involved literature review, data analysis, stakeholder engagement, and public comment synthesis.

ADVISORY EXPERIENCE

- ✓ Member of CMS' Quality Rating System (QRS) Technical Expert Panel

EDUCATION

- MPH, Health Policy - George Washington University
- BS, Health Services Administration - James Madison University

CONTACT INFORMATION

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